

Trademark Policy

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Policy on personal data processing

1. General Provisions

This policy of processing of personal data is made according to requirements of the Federal law from 27.07.2006. №152-ФЗ "About personal data" (hereinafter - the Law on personal data) and defines the order of processing of personal data and measures on providing security of personal data, undertaken by "OSK-YUG" LLC (hereinafter - the Operator).

1.1. The operator puts the most important purpose and condition of realization of its activity observance of rights and freedoms of the person and the citizen at processing of their personal data, including protection of rights to privacy, personal and family secrets.

1.2 The present Operator's policy regarding the processing of personal data (hereinafter - the Policy) applies to all information that the Operator can obtain about the visitors of the website https://centicore.ru.

2. Basic concepts used in this Policy

2.1 Automated processing of personal data implies processing of personal data by means of computer equipment.

2.2 Blocking of personal data means temporary termination of processing of personal data (except in cases where processing is necessary to clarify personal data).

2.3 Website means a set of graphic and informational materials, as well as computer programs and databases, ensuring their availability on the Internet at the network address https://centicore.ru.

2.4 Personal Data Information System - a set of personal data contained in databases of personal data, and information technology and technical means ensuring their processing.

2.5 Anonymization of personal data - actions, as a result of which it is impossible to determine, without using additional information, what personal data belongs to a particular User or other subject of personal data.

2.6 Processing of personal data - any action (operation) or set of actions (operations) performed with or without the use of automation means with personal data, including collection, recording,



systematization, accumulation, storage, clarification (updating, modification), extraction, use, transfer (distribution, provision, access), depersonalization, blocking, deletion, destruction of personal data.

2.7 Operator - a state body, municipal authority, legal entity or individual, independently or jointly with other persons, arranging and (or) carrying out processing of personal data, as well as determining the purpose of personal data processing, composition of personal data subject to processing, actions (operations) performed with personal data.

2.8 Personal data - any information relating directly or indirectly to a particular or defined User of the website https://centicore.ru.

2.9. Personal data, authorized by the subject of personal data for distribution - personal data, access to which is provided by the subject of personal data by giving consent to the processing of personal data, authorized by the subject of personal data for distribution in the manner prescribed by law on personal data (hereinafter - personal data, authorized for distribution).

2.10. User - any visitor of the https://centicore.ru website.

2.11. Provision of personal data - actions aimed at disclosure of personal data to a certain person or a certain circle of people.

2.12. Dissemination of personal data - any action aimed at disclosure of personal data to an indefinite range of persons (transfer of personal data) or to familiarize the general public with personal data, including publication of personal data in the media, placement in information and telecommunications networks or providing access to personal data in any other way.

2.13. Cross-border transfer of personal data - transfer of personal data to the territory of a foreign state to a foreign state authority, a foreign individual or a foreign legal entity.

2.14. Destruction of personal data - any actions, as a result of which personal data is destroyed irretrievably with the impossibility of further restoration of the content of personal data in the information system of personal data and (or) destruction of material media of personal data.

3. Basic rights and obligations of the Operator

3.1 The operator has the right:

-To receive from the subject of personal data reliable information and/or documents containing personal data;

- In case the personal data subject withdraws their consent to the processing of personal data, the operator has the right to continue the processing of personal data without the consent of the personal data subject on the grounds specified in the Personal Data Law;

- Independently determine the composition and list of measures necessary and sufficient to ensure the fulfillment of obligations provided for by the Personal Data Law and regulations adopted in accordance therewith, unless otherwise provided for by the Personal Data Law or other federal laws.



3.2 The operator shall:

- Provide to the subject of personal data, at his/her request, information relating to the processing of his/her personal data;

- Organize processing of personal data in the manner prescribed by applicable laws of the Russian Federation;

- to respond to requests and inquiries of subjects of personal data and their legal representatives, in accordance with the requirements of the Law on Personal Data;

- Inform the authorized body for protection of the rights of subjects of personal data, at the request of such body, the necessary information within 30 days from the date of receipt of such request

- Publish or otherwise ensure unrestricted access to this Policy on personal data processing

- Take legal, organizational and technical measures to protect personal data from unauthorized or accidental access, destruction, modification, blocking, copying, provision, distribution of personal data, as well as other illegal actions in relation to personal data

- Cease the transfer (distribution, provision, access) of personal data, cease processing and destroy personal data in the manner and cases provided by the Personal Data Law

- Perform other duties provided by the Personal Data Law.

4. Basic rights and obligations of subjects of personal data

4.1 Personal data subjects have the right:

- To receive information relating to the processing of their personal data, except in cases provided for by federal laws. Information is provided to the subject of personal data by the operator in an accessible form, and it must not contain personal data relating to other subjects of personal data, except in cases where there are legitimate grounds for disclosure of such personal data. The list of information and the procedure for obtaining it is established by the Personal Data Law;

- to require the operator to clarify his personal data, block or destroy them if the personal data is incomplete, outdated, inaccurate, illegally obtained or not necessary for the stated purpose of processing, as well as to take statutory measures to protect their rights;

- to put forward the condition of prior consent when processing personal data for the purpose of promoting goods, works and services on the market

- to withdraw the consent to the processing of personal data;

- To complain to the authorized body for protection of the rights of subjects of personal data or in court against unlawful acts or omissions of the Operator in the processing of his personal data

- To exercise other rights provided by the legislation of the Russian Federation.



4.2 Subjects of personal data shall:

- provide the Operator with reliable data about themselves;

- Inform the Operator of the clarification (updating, modification) of their personal data.

4.3 Persons who provided the Operator with inaccurate information about themselves, or information about another subject of personal data without the consent of the latter, shall be liable in accordance with the laws of the Russian Federation.

5. The operator can process the following personal data of the User

Surname, first name, patronymic.

5.2 E-mail address.

5.3 Phone numbers.

5.4 Subject of the request.

5.5 Website also collects and processes impersonal visitor data (including cookies) using Internet statistic services (Yandex Metrika and Google Analytics, etc.).

5.6 The above-mentioned data is further combined in the text of this Policy with the general concept of Personal Data.

5.7 The Operator does not process special categories of personal data relating to race, ethnicity, political views, religious or philosophical beliefs, or intimate life.

5.8 Processing of personal data, allowed for dissemination, from among special categories of personal data, specified in Part 1 of Article 10 of the Personal Data Law, is allowed if the prohibitions and conditions stipulated by Article 10.1 of the Personal Data Law are observed.

5.9 The User's consent to the processing of personal data that is permitted for dissemination shall be executed separately from other consents to the processing of their personal data. In this case, the conditions stipulated, in particular, by Article 10.1 of the Personal Data Law shall be observed. The requirements for the content of such consent shall be established by the competent authority for the protection of personal data subjects' rights.

5.9.1 The consent to the processing of personal data allowed for distribution, the User provides to the Operator directly.

5.9.2 The Operator is obliged within three working days from the receipt of the above consent of the User to publish information about the conditions of processing, the existence of prohibitions and conditions on the processing of personal data allowed for distribution to an unlimited number of persons.

5.9.3 Transfer (distribution, provision, access) of personal data, authorized by the subject of personal data for distribution, must be terminated at any time at the request of the subject of personal data. This requirement must include the last name, first name, patronymic (if any),



contact information (telephone number, e-mail address or mailing address) of the subject of personal data, as well as a list of personal data whose processing is to be terminated. The personal data specified in this request may only be processed by the Operator to which it is sent.

5.9.4 The consent to the processing of personal data, which is permitted for distribution, shall cease to have effect from the moment of receipt by the Operator of the request, specified in paragraph 5.9.3 of this Policy in relation to the processing of personal data.

6. Principles of personal data processing

6.1 Processing of personal data shall be lawful and fair.

6.2 Processing of personal data is limited to achieving specific, predetermined and legitimate purposes. Processing of personal data that is incompatible with the purposes of personal data collection is not permitted.

6.3 Databases containing personal data, which are processed for purposes incompatible with each other, shall not be combined.

6.4 Only personal data that meets the purposes of processing shall be processed.

6.5 The content and scope of processed personal data shall comply with the stated processing purposes. Processed personal data shall not be excessive in relation to the stated processing purposes. 6.6.

When processing personal data, the accuracy of personal data, its sufficiency, and, if necessary, relevance in relation to the purpose of personal data processing shall be ensured. The operator shall take necessary measures and/or ensure that they are taken to remove or clarify incomplete or inaccurate data.

6.7 Personal data shall be stored in a form that makes it possible to identify the subject of personal data, no longer than required by the purposes of personal data processing, unless the storage period of personal data is established by federal law, an agreement to which the subject of personal data is a party, a beneficiary or a guarantor. Processed personal data shall be destroyed or depersonalized upon attainment of processing objectives or if it is no longer necessary to attain such objectives, unless otherwise provided for by federal law.

7. Purposes of personal data processing

7.1 The purpose of processing of personal data of the User:

- informing the User by sending emails;

- Conclusion, execution and termination of civil law contracts;

- providing the User with access to services, information and/or materials contained on the website https://centicore.ru;

- improvement of services provided by Centicore Group (OSK-YUG LLC).



7.2 The Operator is also entitled to send the User notifications about new products and services, special offers and different events. The User can always refuse to receive informative messages by sending an email to the Operator at hello@centicore.ru with the note "Refuse notifications about new products and services and special offers".

7.3 The anonymized data of Users, collected with the help of Internet statistics services, serves for collecting information about Users' actions on the site, improving the quality of the site and its content.

8. Legal basis for processing of personal data

8.1 The legal basis for the processing of personal data by the Operator are:

- "On information, information technologies and the protection of information" of 27.07.2006 N 149-FZ;;

- Federal laws and other laws and regulations in the sphere of protection of personal data;

- 8.2. the Operator shall process personal data in accordance with the Federal Laws and regulations on the protection of personal data; - Users' consent to the processing of their personal data, and to the processing of personal data allowed for distribution.

8.2. The Operator processes the User's personal data only if the User fills in and/or sends them independently through the special forms located on the website https://centicore.ru or sent to the Operator via e-mail. By filling out the relevant forms and/or sending his personal data to the Operator the User expresses his consent to this Policy.

8.3. The Operator processes impersonal data about the User if it is allowed in the settings of the User's browser (the saving of "cookie" files and the use of JavaScript technology is enabled).

8.4 The subject of personal data independently decides to provide his personal data and gives his consent freely, willingly and in his own interest.

9. Terms of personal data processing

9.1 Processing of personal data shall be subject to the consent of the personal data subject for processing of his/her personal data.

9.2 Processing of personal data is necessary to achieve the purposes provided for by an international treaty of the Russian Federation or by law, to perform the functions, powers and duties imposed on the operator by the legislation of the Russian Federation.

9.3 Processing of personal data is necessary for administration of justice, execution of a judicial act, act of another body or official to be executed in accordance with the legislation of the Russian Federation on enforcement proceedings.

9.4 Processing of personal data shall be necessary for execution of an agreement, a party to which or a beneficiary or guarantor under which the personal data subject is a party, as well as



for conclusion of an agreement on the initiative of the personal data subject or an agreement, under which the personal data subject will be a beneficiary or guarantor.

9.5 Processing of personal data is necessary to exercise the rights and legitimate interests of the operator or third parties or to achieve socially important goals, provided that this does not violate the rights and freedoms of the subject of personal data.

9.6 Personal data shall be processed if access to such data is granted to an unlimited number of persons by or at the request of the personal data subject (hereinafter, "publicly available personal data").

9.7 Processing of personal data subject to publication or compulsory disclosure in accordance with the federal law. 10.

10. Procedure for collection, storage, transfer and other processing of personal data

Security of personal data processed by the Operator is ensured by implementing legal, organizational and technical measures necessary to comply fully with the requirements of applicable laws in the field of personal data protection.

10.1 The operator provides safety of personal data and takes all possible measures which exclude access to personal data by unauthorized persons.

10.2 The personal data of the User shall never, under no circumstances be transferred to third parties, except in cases related to the implementation of the current legislation or if the subject of personal data has given consent to the Operator to transfer the data to a third party to fulfill obligations under a civil law contract.

10.3. In case of identification of inaccuracies in personal data, the User may update them independently, by sending a notice to the Operator's e-mail address hello@centicore.ru with a note "Updating of personal data".

10.4 The term of processing of personal data is determined by achieving the purposes for which the personal data was collected, unless a different term is stipulated by the contract or by applicable law.

The User may withdraw their consent to the processing of personal data at any time by sending a notice via e-mail to the Operator's e-mail address hello@centicore.ru, marked "Withdrawal of consent to the processing of personal data".

10.5 All information that is collected by third-party services, including payment systems, means of communication and other service providers, is stored and processed by the specified persons (Operators) in accordance with their User Agreement and Privacy Policy. The subject of personal data and/or the User is obliged to get acquainted with the specified documents on his/her own in time. The Operator shall not be liable for the actions of third parties, including the service providers mentioned in this clause.

10.6 The prohibitions established by the personal data subject on the transfer (other than granting access), as well as on the processing or processing conditions (other than gaining



access) of personal data permitted for distribution shall not apply in cases of processing of personal data in state, public and other public interests as defined by Russian legislation.

10.7. The Operator ensures the confidentiality of personal data when processing personal data.

10.8. The operator shall store personal data in a form that allows to identify the subject of personal data, no longer than the objectives of personal data processing require, unless the period of storage of personal data is established by federal law, a contract, a party to which, a beneficiary or a guarantor under which the subject of personal data is a party.

10.9 A condition for termination of personal data processing may be achievement of personal data processing objectives, expiration of the personal data subject's consent or withdrawal of consent by the personal data subject, as well as detection of unlawful personal data processing.

11. List of actions performed by the operator with received personal data

11.1 The operator collects, records, systematizes, accumulates, stores, clarifies (updates, changes), extracts, uses, transmits (distribution, provision, access), depersonalizes, blocks, deletes and destroys personal data.

11.2 The operator carries out automated processing of personal data with or without receipt and/or transfer of received information via information and telecommunications networks.

12. cross-border transfer of personal data

12.1 The operator is obliged to make sure that the foreign country, to the territory of which the transfer of personal data is supposed to be carried out, provides reliable protection of personal data subjects' rights before starting trans-border transfer of personal data.

12.2 The transborder transfer of personal data to foreign countries, which do not meet the above requirements, may take place only if the personal data subject consents in writing to the transborder transfer of his/her personal data and / or fulfillment of the contract, to which the personal data subject is a party.

13. Confidentiality of personal data

The operator and other persons who obtained access to personal data must not disclose to third parties and not disseminate personal data without the consent of the subject of personal data, unless otherwise provided by federal law.

14. Final provisions

14.1 The User can obtain any clarifications on questions of interest regarding the processing of their personal data by contacting the Operator by e-mail at hello@centicore.ru.

14.2 This document will reflect any changes in the personal data processing policy of the Operator. The Policy is valid indefinitely until it is replaced by a new version.



14.3. The current version of the Policy is freely available on the Internet at https://centicore.ru/privacy.